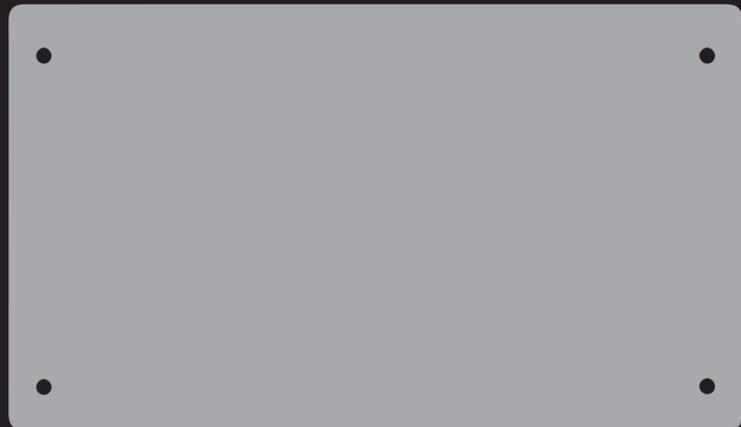
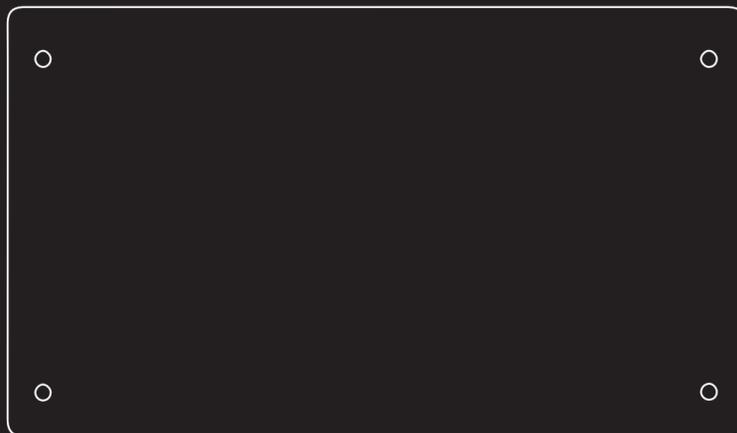


# devola

Comfortable living everyday

## Instruction Manual



## Devola Smart WiFi Platinum Glass Panel Heater

DVPW500 / DVPW1000 / DVPW1500 / DVPW2000 / DVPW2500



[devola.co.uk](http://devola.co.uk)

**Correct Disposal of this product**

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

# Safety Instructions

- Read the manual before you use the heater. Keep the manual and ensure it stays with the heater if you give it to a new owner.
- Before use, check that the heater and all supplied accessories are present and intact.
- The heater must be installed as per installation instructions. The heater must be plugged into a socket that meets the following requirements: AC 230V, frequency 50/60Hz.
- The heater is only suitable for indoor use. Do not use it outdoors!
- Do not leave the heater unattended during use. Keep the heater out of the reach of children: risk of burns.
- Do not use an external controller with the heater. The heater must not be set to switch on when it will be unattended.
- Do not use the heater near flammable or explosive materials: risk of fire or explosion.
- Inserting items into the protective grill of the heater is strictly prohibited: risk of electric shock.
- Do not touch the metal housing as it will get hot when the heater is in use: risk of burns. Set aside some time to let the heater cool before you turn it off and store it.
- Unplug the heater if it is going to be out of use for a long time.
- Prior to each use of the electric heater, make sure it is in a good condition and intact. Do not plug in or use the heater if the casing, wire, or plug are damaged.
- The heating element may be damaged if the heater is dropped or hit. Check that the element is not damaged prior to each use. Do not use the heater if the element is broken.
- Disconnect the plug from the socket when moving or cleaning the heater. When disconnecting, first turn off the switch, then unplug the plug. Do not yank the cable.
- Demolition of the electric heater without authorization is strictly prohibited. Please look for professional service personnel if the heater is damaged.
- During use, do not let bare skin touch the surface of the appliance: risk of burns.
- Do not share the heater's socket with other appliances: risk of fire due to excessive load.
- CAUTION: never cover the heater. Covering the heater risks overheating and fire.
- The heater must not be located immediately below an electrical socket-outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to avoid a hazard.
- Avoid the use of an extension cord as this may overheat and cause a fire risk.
- This heater is not intended for use in bathrooms, laundry areas or similar locations where there may be moisture. Never place the heater where it may fall into a bathtub or other water receptacle.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Children of less than 3 years should be kept away unless continuously supervised.

- Children aged between 3 and 8 years should only switch the appliance on/off provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged between 3 and 8 years should not plug in, clean, or perform maintenance on the appliance.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and maintenance should not be carried out by children without supervision.
- CAUTION: some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present.

## Installation Instructions

- Before installing, check that all parts are present, and the product is intact.
- If you want to use the electric heater freestanding, please fit with the feet provided with the heater, following the instructions below. Make sure the heater is mounted on a level, stable and clean surface.

### Freestanding Installation

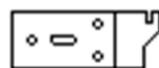
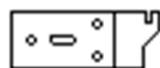
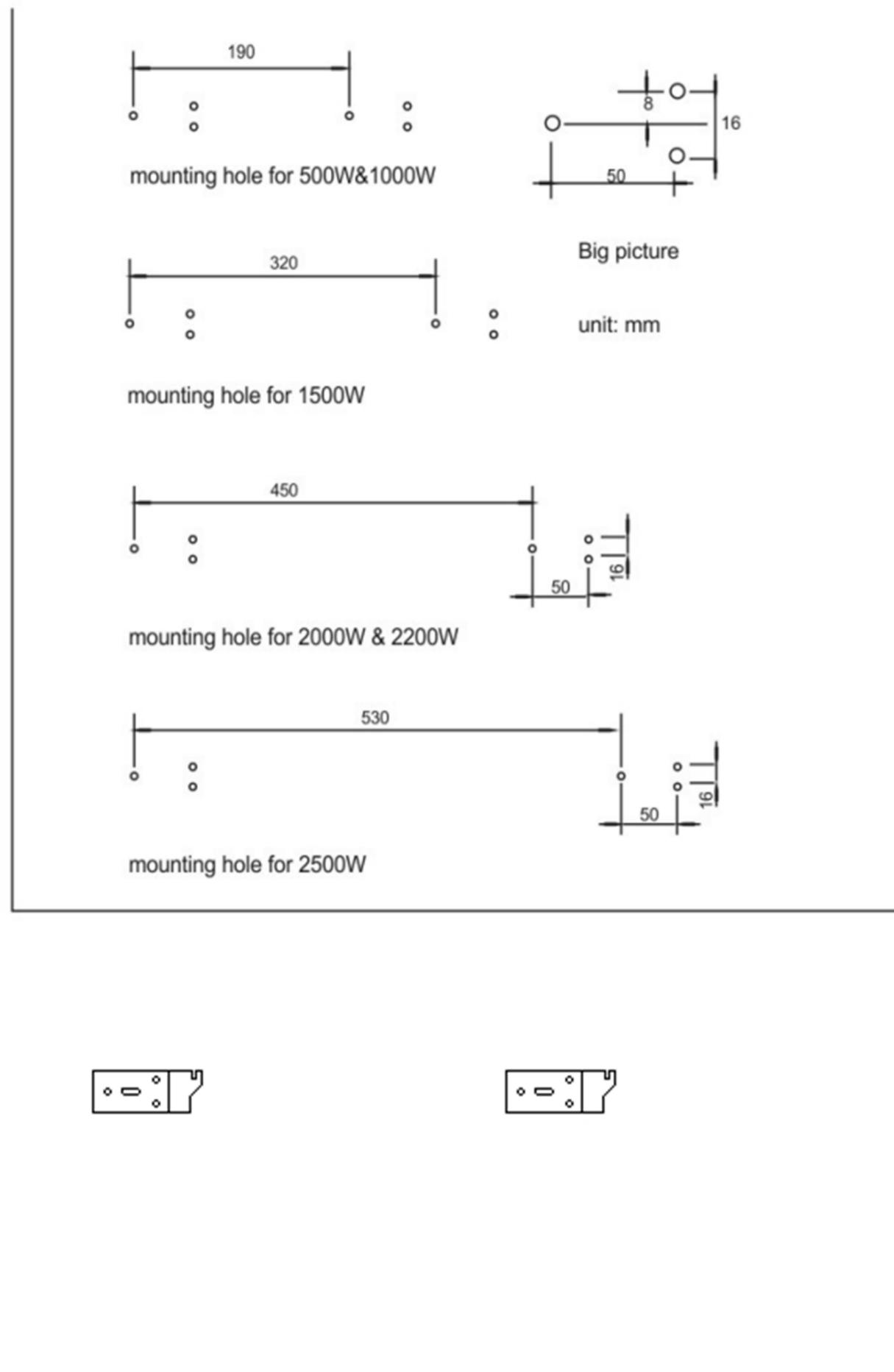
1. Place the product upside down on an even surface.
2. Fix the feet to the base of the heater using the screws provided. Align the holes in the base with the holes in feet, put the screws through the holes and tighten with a screwdriver.



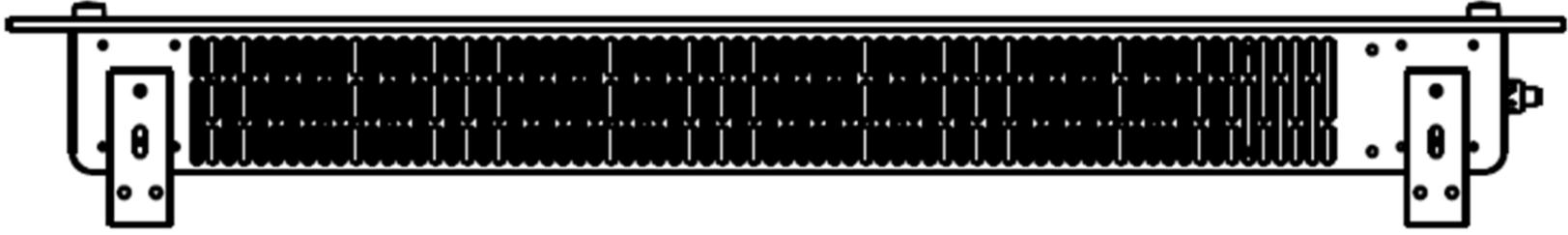
# Wall Mounted Installation

## 4 Hook Type Bracket

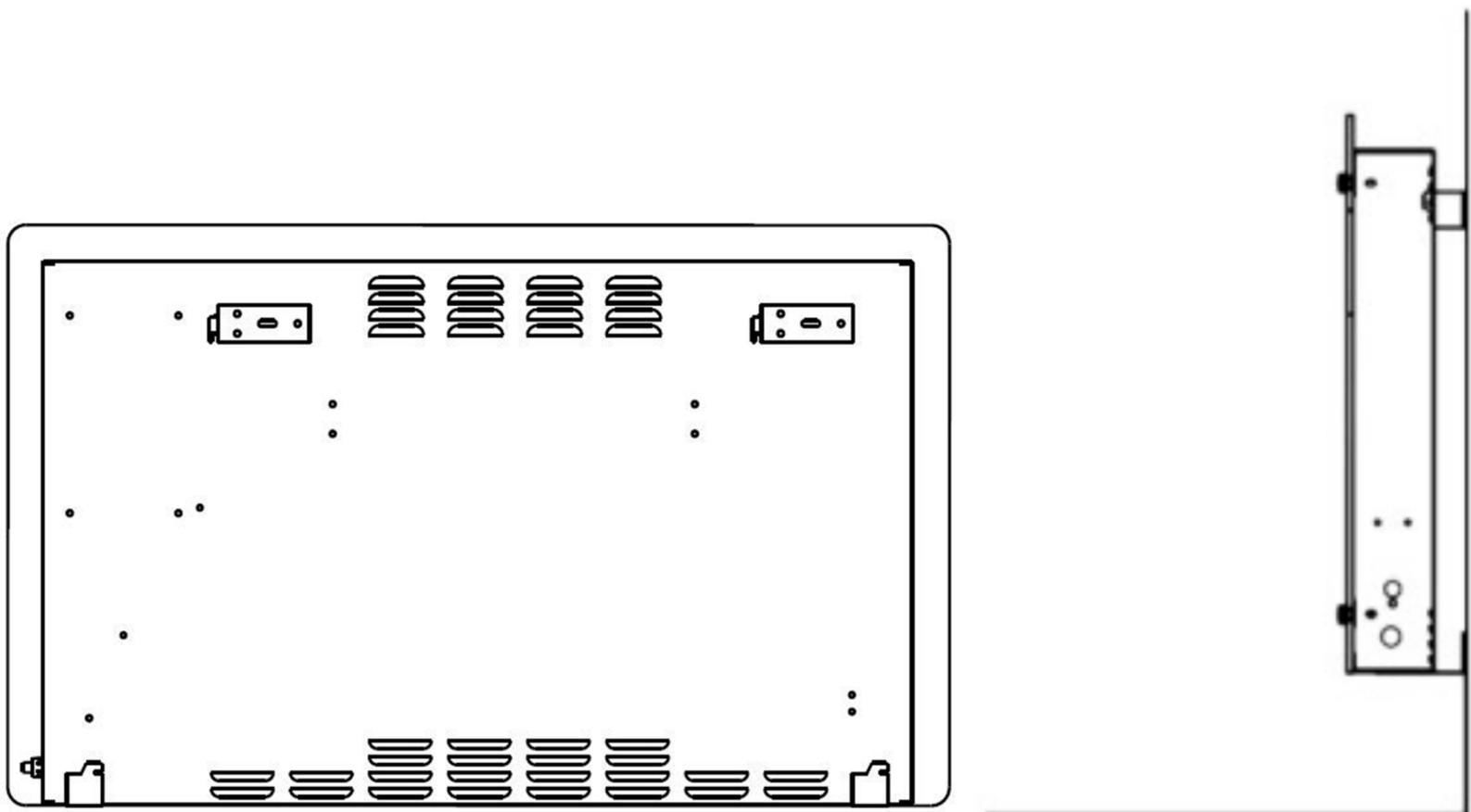
1. Take out 4 brackets, 6 expansion screws and 6 screws out from the box and fix 2 brackets onto the wall according to the distance between holes of the bracket, as depicted in the picture below. **Fig. 1**



2. Fix 2 brackets onto the bottom of the product, as depicted in the picture below

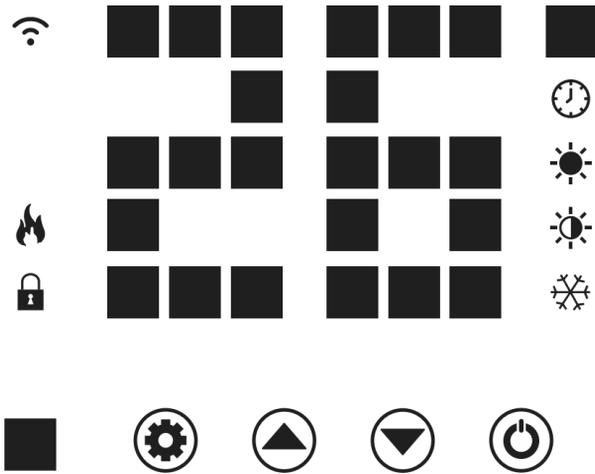


3. Holding the sides of the heater, align the brackets and corresponding holes and slide into position ensuring it is fastened securely.

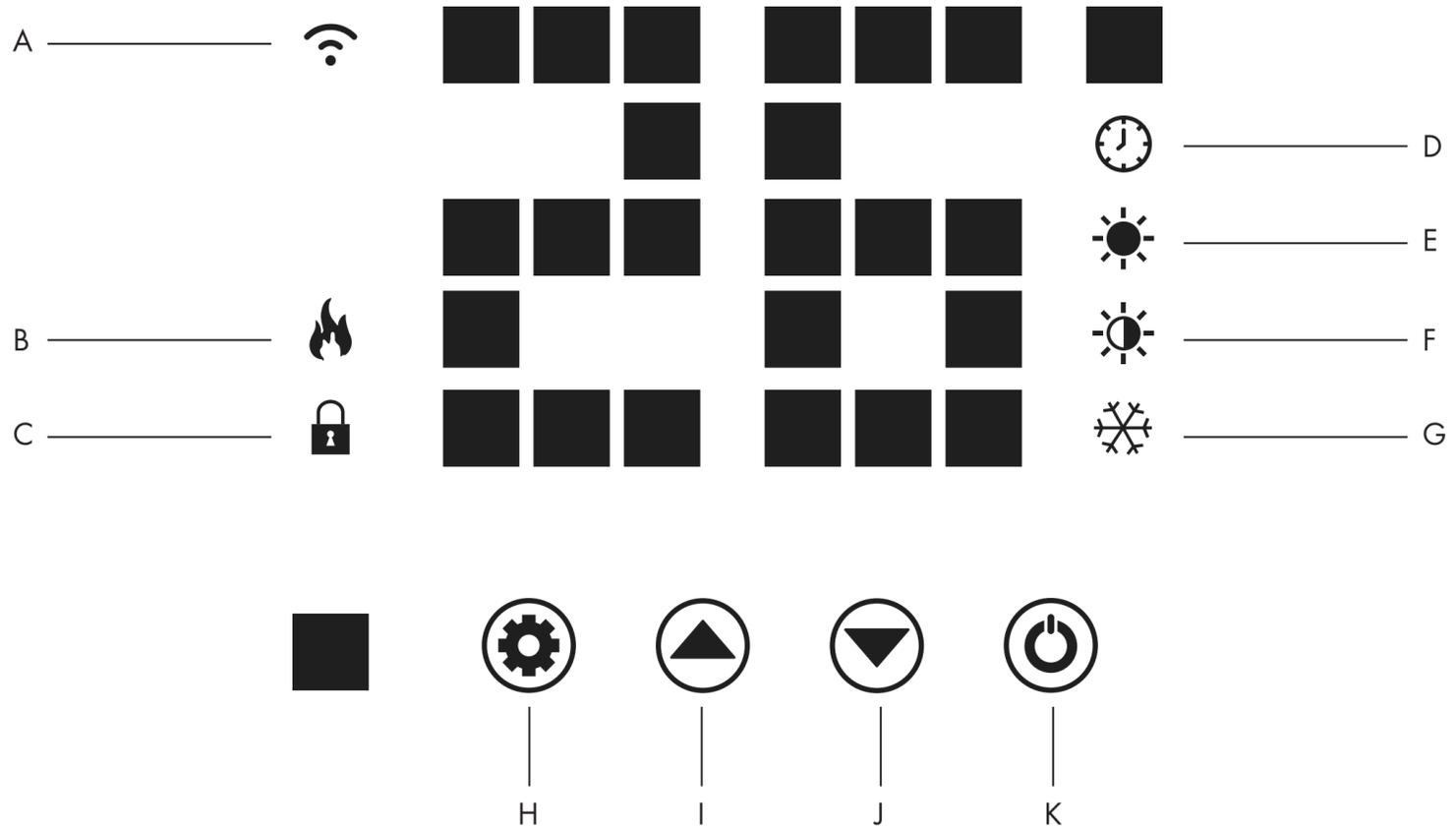


# Using the Heater

## Control Pad



## Display Screen



- A. Wi-Fi Connection
- B. Working Status - The flame icon is displayed if the heater is in operation
- C. Child Lock
- D. Timer
- E. Comfort Mode
- F. Eco Mode
- G. Anti-frost
- H. Setting
- I. Up
- J. Down
- K. Power Switch/Wi-Fi Reset

# Heater Control Panel

- First start by turning the heater on via the switch on the side of the unit. The heater will start in standby mode, displaying the  Wi-Fi icon and the current room temperature in °C.
- Press the ON/OFF  button to initiate heating. When the heater is switched on the heating icon  and the Eco mode icon  will illuminate by default. This means that the heater is operating in Eco mode.
- Use the Up  and Down  buttons to cycle between the heating modes: Eco , Comfort  and Anti-frost mode . The mode icons will flash as you cycle through them. After a few seconds, the mode icon will stop flashing and the heater will heat in that mode.
- To adjust the set temperature of any of the modes you can press the Setting button , wait for the  light to flash then use the Up  and Down  buttons to adjust the temperature. The temperature range is from 5-50°C.
- To set the timer, press the Setting button , when the Timer icon  flashes use the Up  and Down  buttons to adjust the time. The timer range is 1-24 hours. The digits will flash while setting and then the screen will return to heating mode. The Timer icon  will not appear on the display to indicate that a timer has been set and the heater will continue to operate until the selected time has elapsed.
- To set the child lock function press and hold the Up  button. The padlock icon  will appear on the display screen and the control panel will now be locked. To disable the child lock press and hold the Down  button. The padlock  icon will disappear to indicate that the child lock function is now inactive, and all buttons can be used again.
- To switch off the display light whilst the heater is in operation press and hold the  button for 5 seconds. Press the  button again to switch the display light back on.

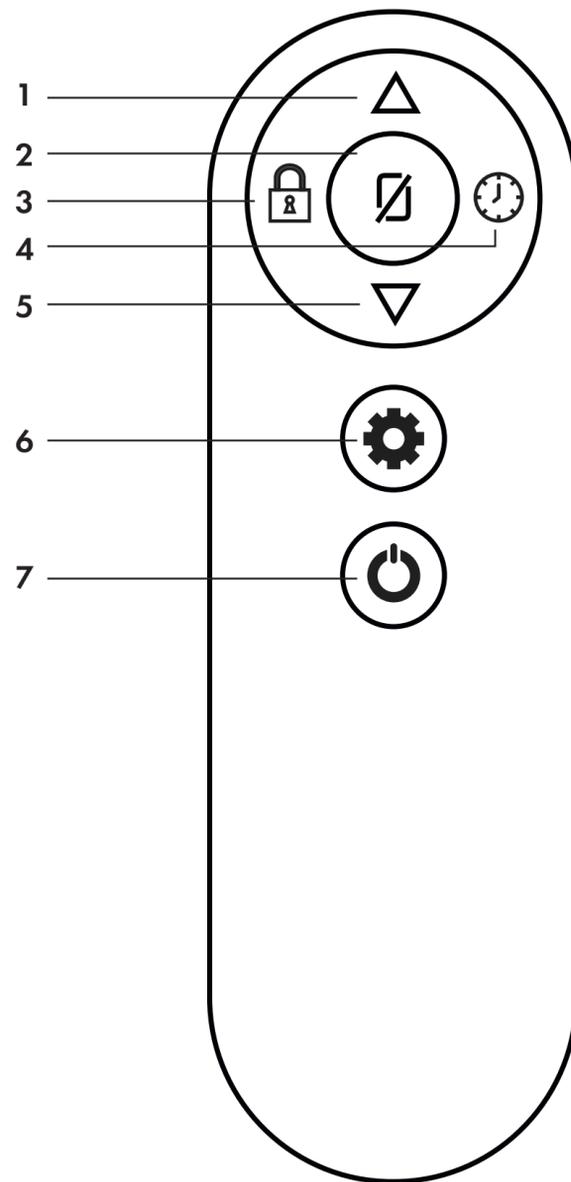
**Eco Mode** – In this mode the heater works at half of its maximum capacity. For example, if the heaters full capacity is 2000W, in eco mode it would operate at 1000W.

**Comfort Mode** – When the heater is operating in comfort mode it is running at its full capacity, thus, if it is a 2000W heater it will operate at 2000W.

**Anti-frost Mode**– This mode is specifically designed to prevent frosting. When the ambient temperature is below 5 the product will begin to operate. If the ambient temperature rises greater than 7 the product will automatically cease heating.

**Remote Control** – The remote-control use distance is 2M. All control panel functions are the same as the remote control.

# Remote Control



1. Up
2. Display Light - Press to switch the display light on and off.
3. Child Lock - Press to activate and deactivate the child lock function.
4. Timer - Press the timer button, then use the up and down buttons to adjust the timer. Setting
5. Down
6. Setting
7. Power Switch

**Note** - The remote-control use distance is 2M. All control panel functions are the same as the remote control.

# Operate using Wi-Fi

1. To operate your heater using Wi-Fi, the first step is to download the Smart Life app onto your smartphone or tablet. You can find the app by scanning the QR code below or searching "Smart Life" in Google Play or App store.



## Smart Life - Smart Living

Yu xiang

#199 in Lifestyle

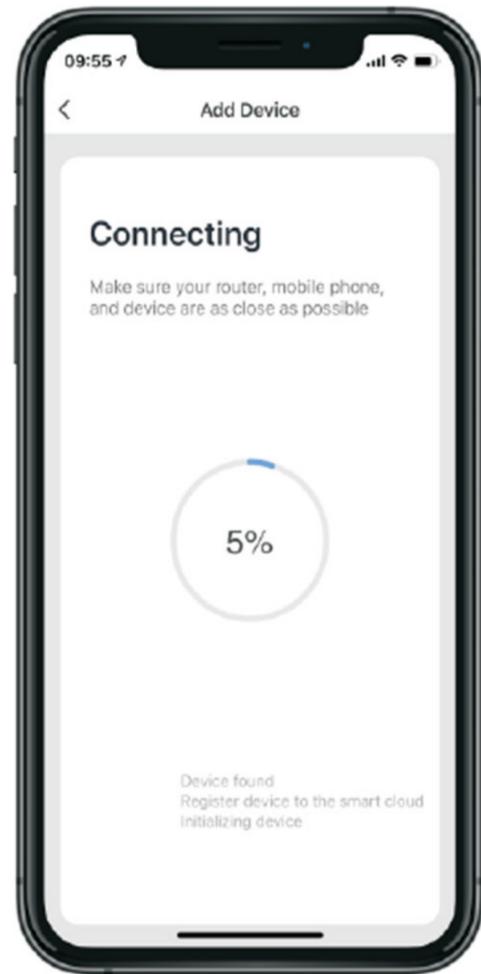
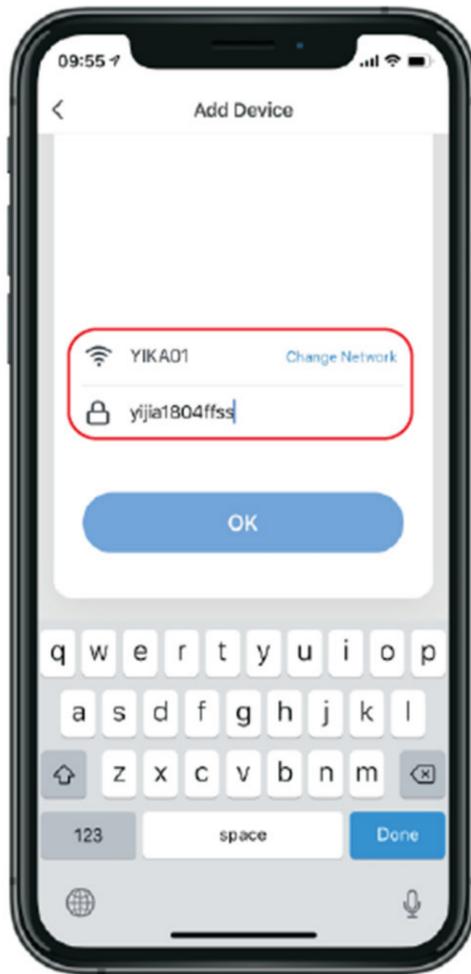
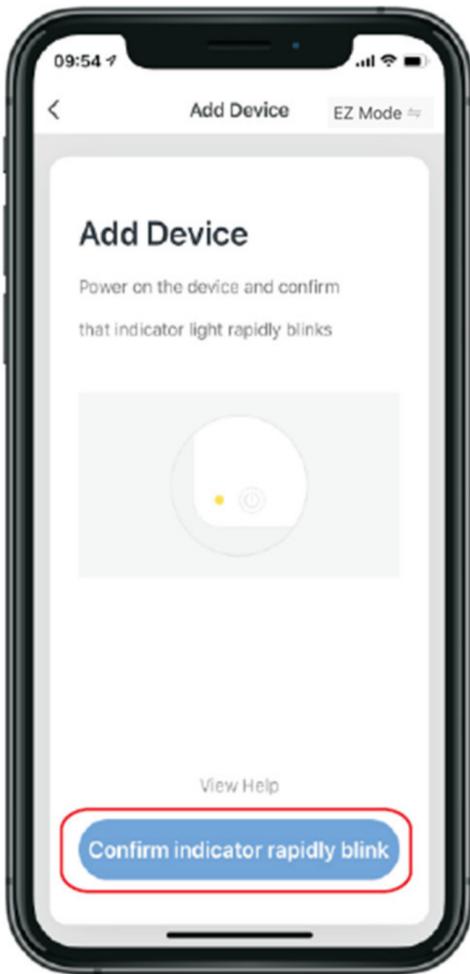
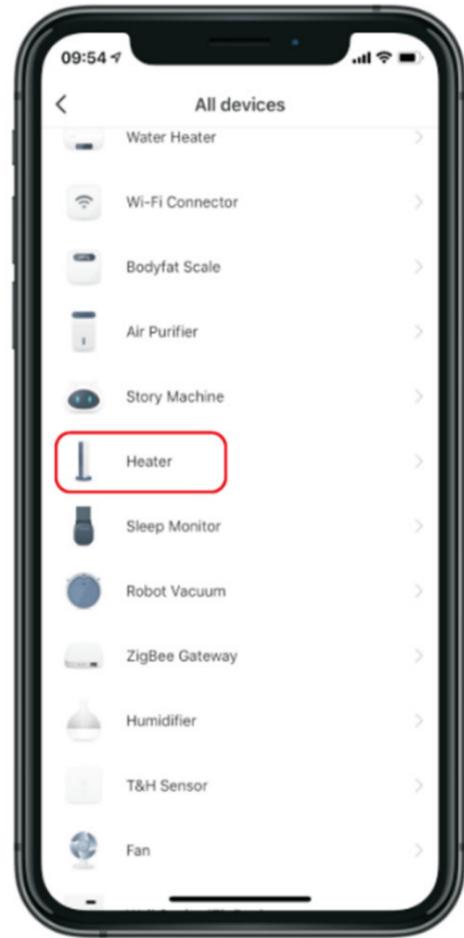
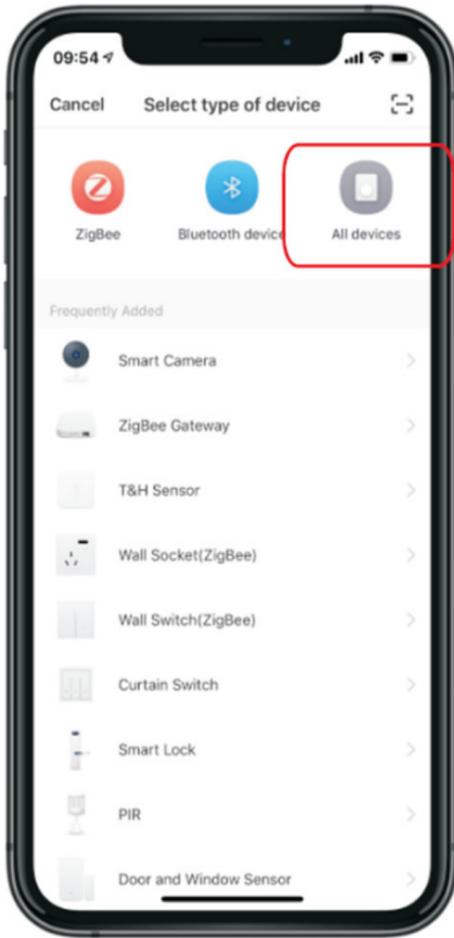
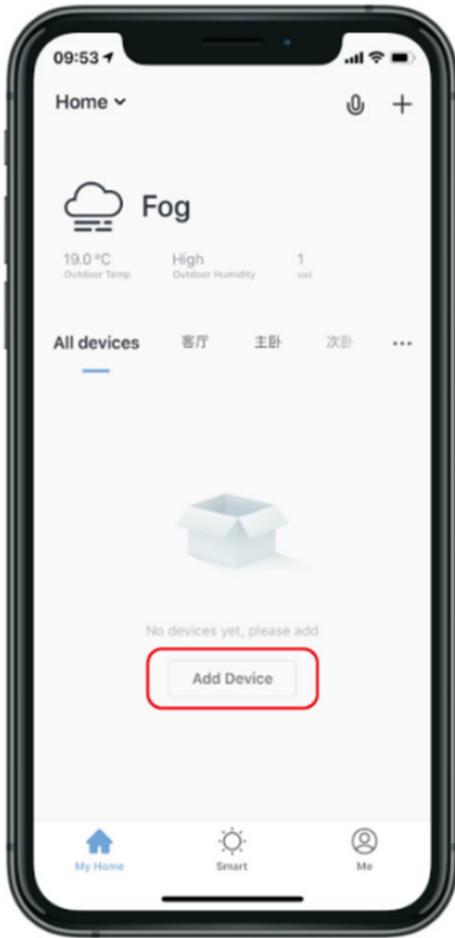
★★★★★ 4.9K Ratings

Free

2. Download and install the app. Unless you already have a registered Smart Life account, you will need to create an account by tapping Register. The device will automatically determine your country, although you can change this if necessary. Enter your phone number or email address. If you enter a phone number, a verification number will be sent to your phone: enter this number to verify, then create a password. If you enter your email address, you will need to create a password.
3. To add your heater to the app, first put the heater in Wi-Fi connection mode. The heater is in Wi-Fi connection mode when the Wi-Fi icon  is flashing. If the  icon is not flashing hold down the  button for three seconds to reset the Wi-Fi.

Once the  icon is flashing, go to the app and press Add a Device. Select the device type (heater) in the Small Home Appliances tab and confirm that the indicator is flashing. You will then be prompted to enter your Wi-Fi password. This allows the app to find your heater using Wi-Fi. **Your Wi-Fi must be running at 2.4GHz frequency as oppose to 5GHz, otherwise the heater will not connect to the app.**

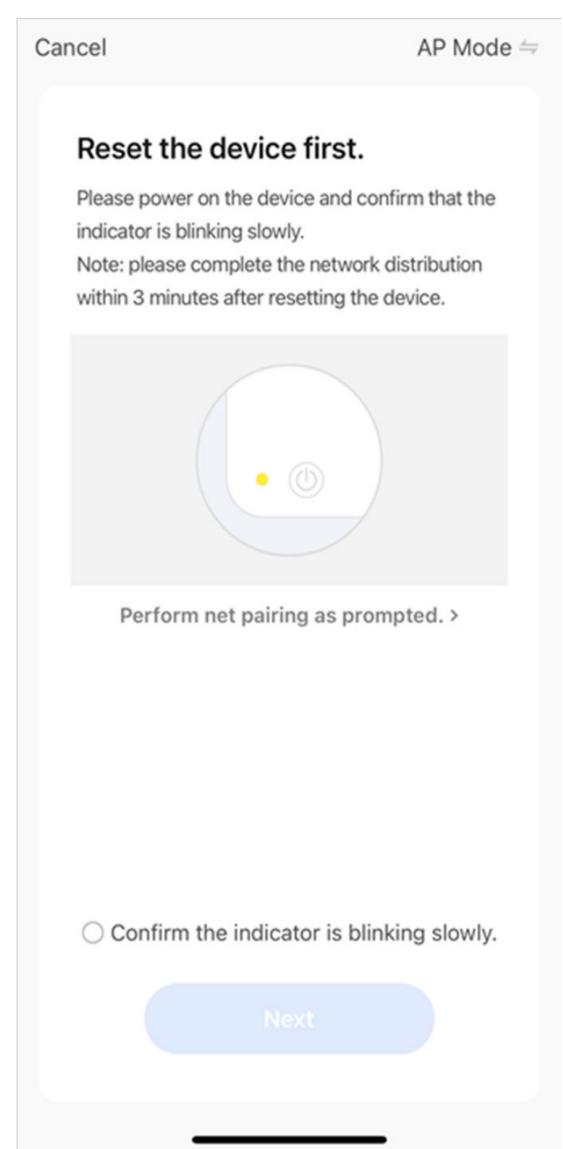
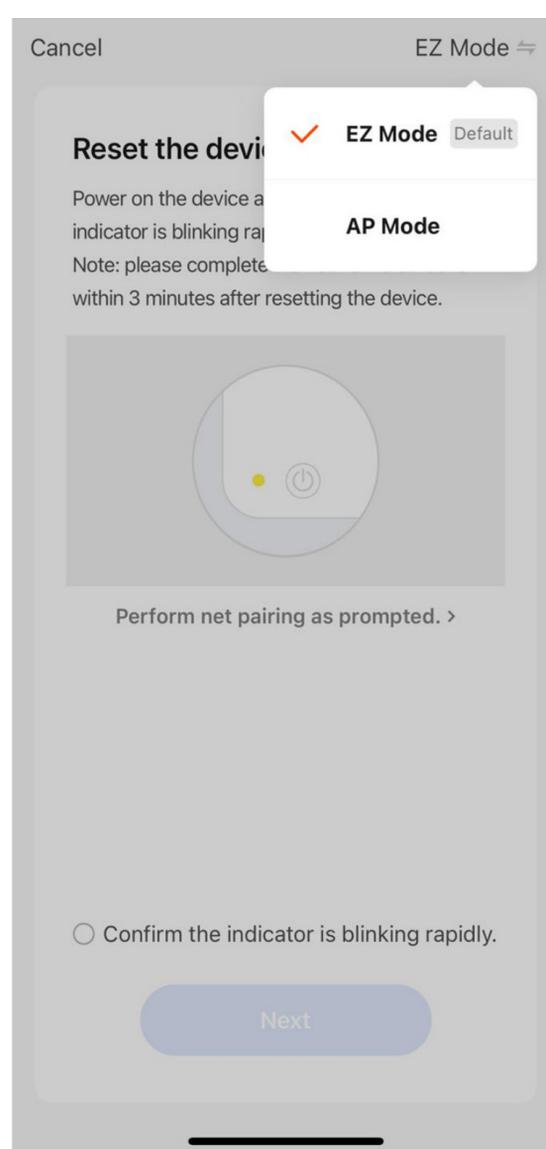
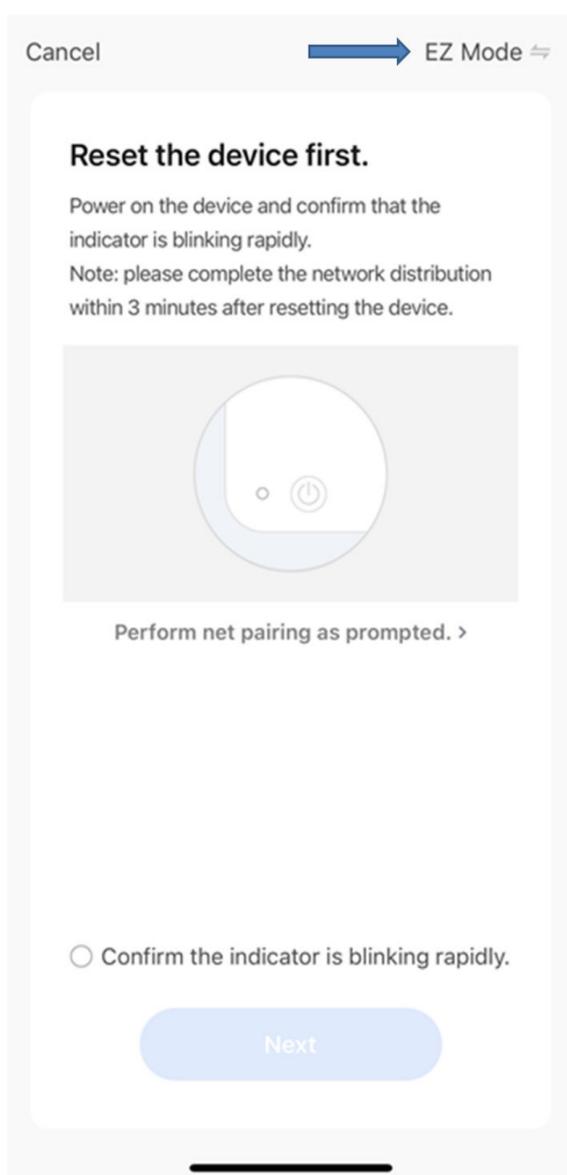
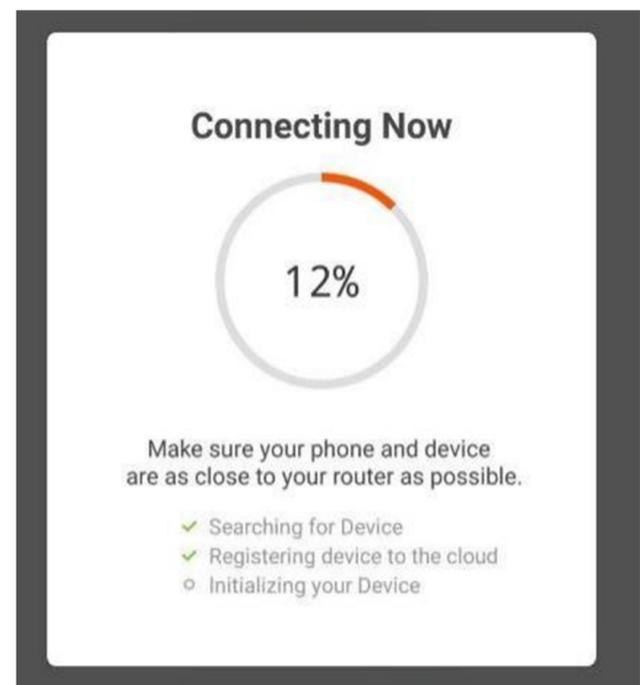




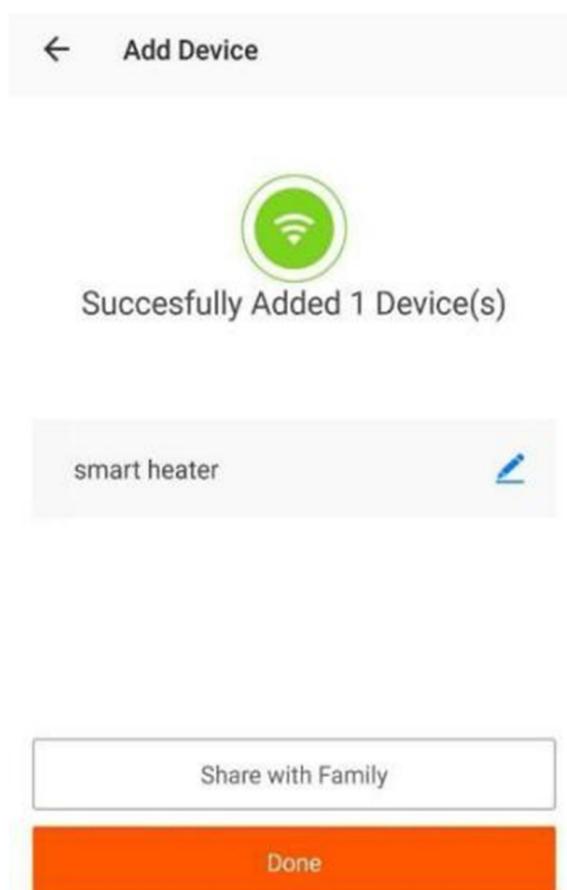
4. The app will then display its connecting screen, as per the image below.

**NOTE:** The heater has two connection modes: one where the  icon flashes slowly (once per second) and one

where the  icon flashes quickly (three times per second). Most devices will connect via the mode where the icon is blinking rapidly (EZ Mode). If the heater is failing to connect in EZ mode, hold the  button on the control panel for three seconds. The heater will then switch to its secondary connection mode (AP Mode). You must ensure that the heater and smartphone/tablet are operating in the same mode to pair the devices. If you switch to the AP mode on the heater, you must also do the same on the smart device. Press EZ mode in the top right-hand side of the display and select AP Mode from the dropdown menu to switch the mode (see below image for reference).



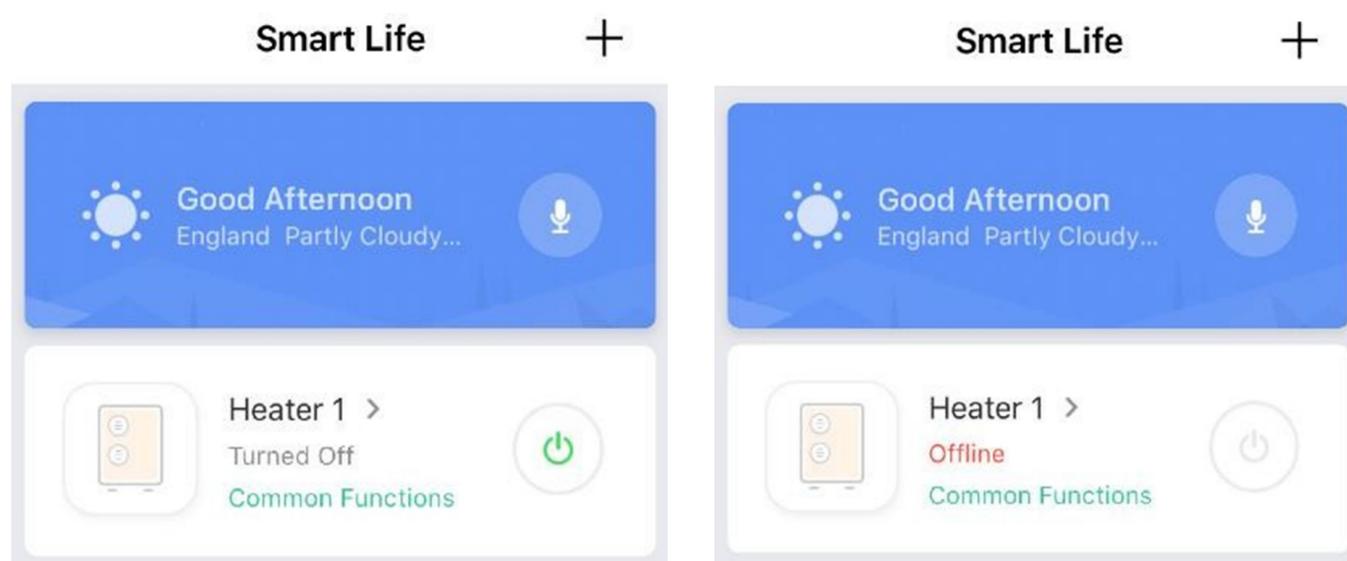
5. The heater will beep and display a solid  icon when the device is connected. The app will confirm that the heater has been added. You can now name the device, share it with family members, or proceed to scheduling your heating.



## Using the Smart Life App

You can use the app to control multiple devices. The status of your devices is shown on the device list:

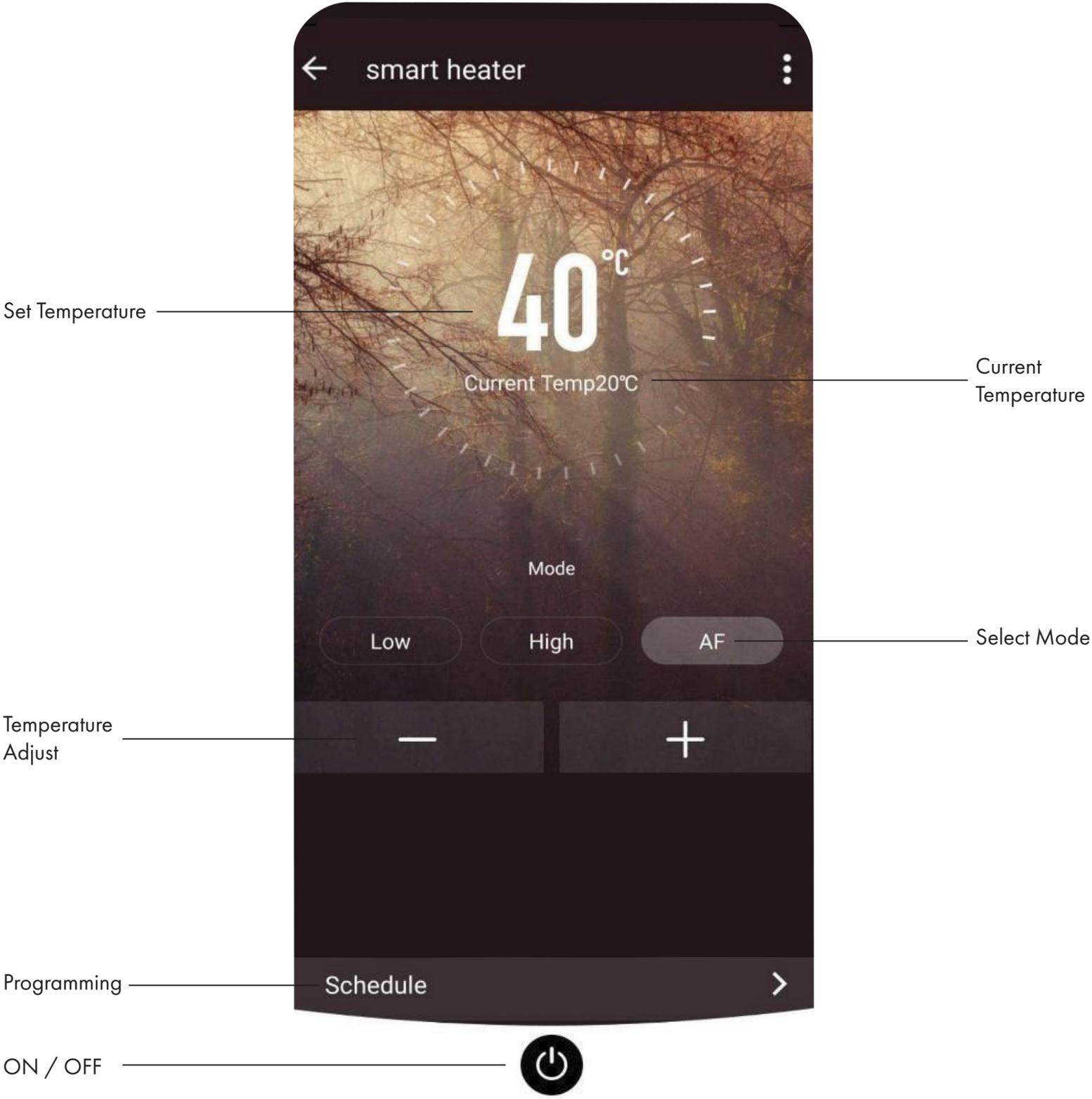
- Offline (device is turned off at the wall)
- Turned Off (device is in standby mode)
- Turned On (device is in heating mode)



When the heater is online, tap the device name to go to the control interface.

**Note:** when the heater is offline, you will not be able to control it with the app.

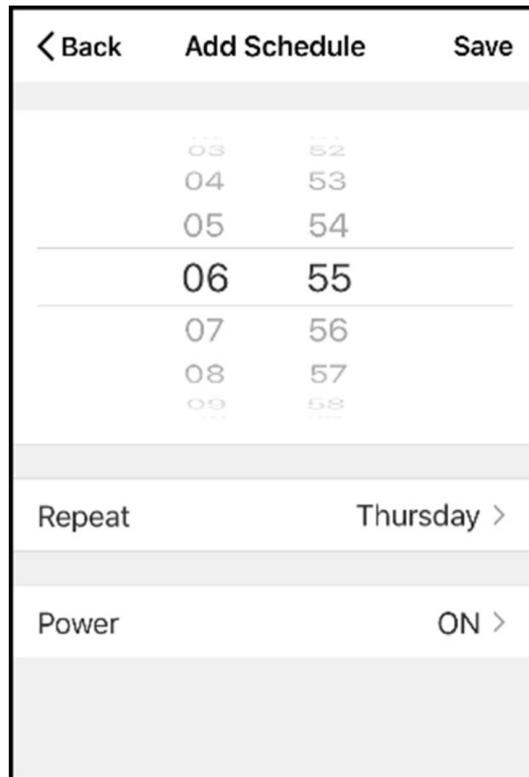
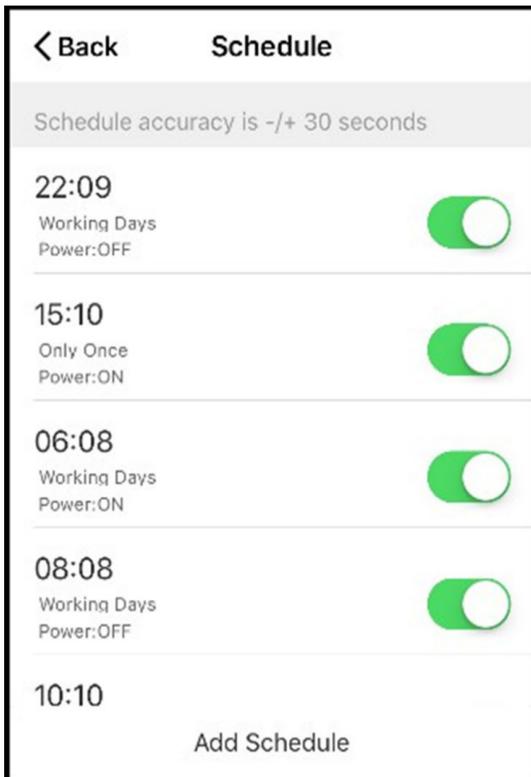
# Controlling the Heater



You can change the heater's current mode by tapping the mode buttons. You can adjust the mode's temperature using the + and - buttons when you're on that mode.

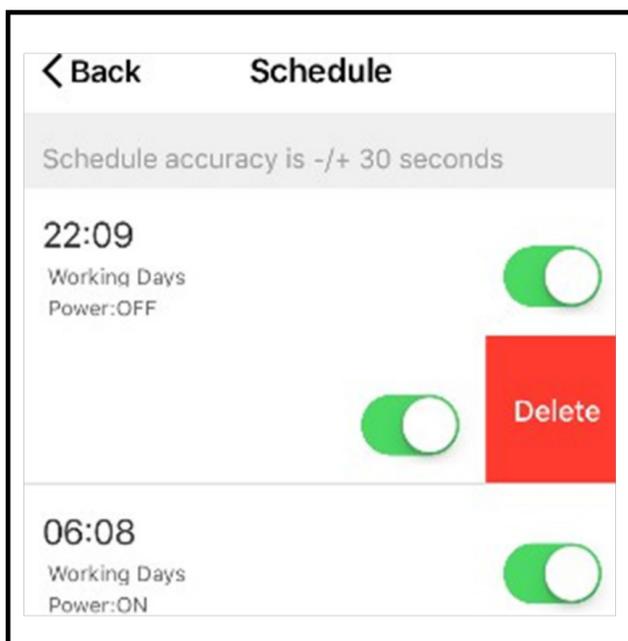
# Scheduling your Heating

You can program your heating by creating a schedule of "events", where the heater switches on or off. These events can be temporary, like setting a timer, or they can be recurring, so the heater switches on at the same time every week. You can set an unlimited number of events, switching the heater on and off across the week.



For every event, you must set a start time. Then, choose whether you want it to repeat. Select "Only Once" if you just want to set a timer for now. If you want the event to repeat, select which days you want it to occur. Finally, choose whether you want the heater to switch on or off. Make sure you confirm your settings at every stage and press save to keep the event.

Each event will appear in your schedule. You can activate and de-activate events using the toggle. You can also delete events by swiping left and tapping Delete.

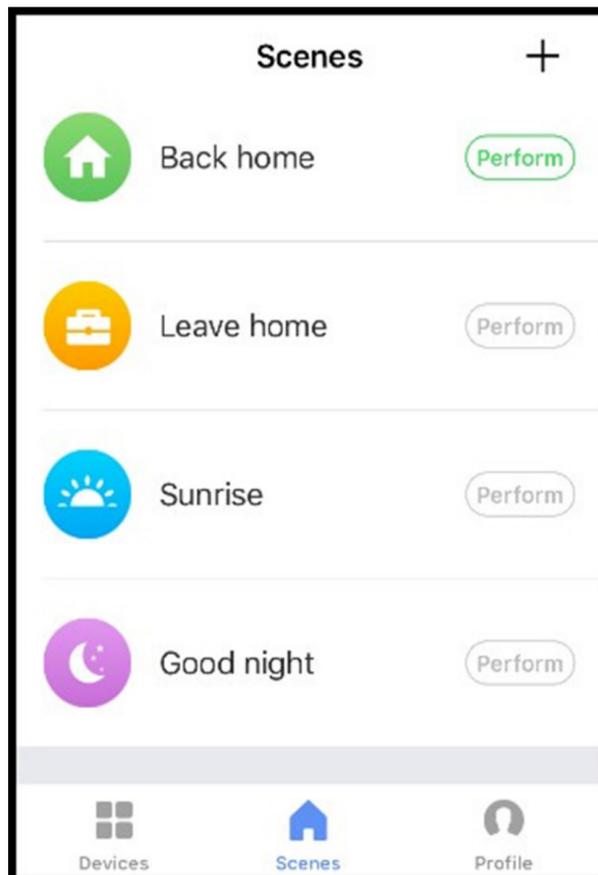


The heater will beep when it begins a new heating event. The heater will heat at whatever mode it was last set to and you cannot schedule mode changes. Note, if you change the heater's setting during an event – i.e. turning it on when it is scheduled to be off – the heater will remain as it is until the next scheduled event.

# Other Features

## Scenes

“Scenes” bring all your devices together to respond to environmental conditions. Triggers of events include the temperature, humidity levels, air quality, sunrise and sunset, and device behavior. So, for example, you could set your windows to close every time your heater switches on; or set your lights to switch on, curtains to close and heater to switch on whenever the sun sets. Only devices connected to the app can be used in scenes.



## Sharing

You can share control of your devices with family members. Go to “device sharing”, toggle which devices you want to share, and tap Share with New Member. You can then add their email address or phone number. If they have the app, the device will appear on their device list. If they don't have the app, they will be sent a link to download the app.

Note you can only share to numbers and email addresses that are connected to app- compatible devices: smartphones or tablets.

## Voice Integration

Smart Life is compatible with both Amazon Echo and Google Home.

## FAQs

Find the answer to many troubleshooting problems in the app's FAQ section.

# Technical Data

Type	Voltage	Frequency	Power	Category
DVPW500	230V	50/60Hz	500W	I
DVPW1000	230V	50/60Hz	1000W	I
DVPW1500	230V	50/60Hz	1500W	I
DVPW2000	230V	50/60Hz	2000W	I
DVPW2500	230V	50/60Hz	2500W	I

## ERP Label

Model identifier(s): DVPW500/DVPW1000/DVPW1500/DVPW2000/DVPW2500					
Item	Symbol	Value	Unit	Item	Unit
Heat output DVPW500/DVPW1000/DVPW1500/DVPW2000/DVPW2500			<b>Type of heat input, for electric storage local space heaters only (select one)</b>		
Nominal heat output	P <sub>norm</sub>	0.5/1.0/1.5/2.0/2.5	kW	manual heat charge control, with integrated thermostat	No
Minimum heat output (indicative)	P <sub>min</sub>	0.25/0.5/0.75/1.0/1.25	kW	manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	P <sub>max,c</sub>	0.5/1.0/1.5/2.0/2.5	kW	electronic heat charge control with room and/or outdoor temperature feedback	No
<b>Auxiliary electricity consumption</b>			fan assisted heat output		
At nominal heat output	e <sub>lmax</sub>	N/A	kW	<b>Type of heat output/room temperature control (select one)</b>	
At minimum heat output	e <sub>lmin</sub>	N/A	kW	single stage heat output and no room temperature control	No
In standby mode	e <sub>lSB</sub>	0.00089	kW	Two or more manual stages, no room temperature control	No
				with mechanic thermostat room temperature control	No
				with electronic room temperature control	No
				electronic room temperature control plus day timer	Yes
				electronic room temperature control plus week timer	Yes
			<b>Other control options (multiple selections possible)</b>		
				room temperature control, with presence detection	No
				room temperature control, with open window detection	No
				with distance control option	Yes
				with adaptive start control	No
				with working time limitation	No
				with black bulb sensor	No

# Warranty

## **Guarantee and service policy**

This product is covered by a standard parts or replacement warranty for a period of 12 months from the date of purchase.

Extend your warranty for 12 months for free by visiting [www.devola.co.uk/warranty](http://www.devola.co.uk/warranty).

Incorrect installation and failure to follow correct operating instructions are excluded. Consequential costs such as labour charges or damage to surroundings are expressly excluded.

## **Contact Us**

If you experience a problem with this product you should first contact us on 0121 250 2180 before taking any further action.



## Product Registration

Register your warranty online  
within 30 days of purchase.

[www.devola.co.uk/warranty](http://www.devola.co.uk/warranty)



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**DEV10**



Scan for technical details



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